



## State of Utah

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### PRESS RELEASE

**FOR IMMEDIATE RELEASE**  
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### ***New 385 Area Code to be Introduced in the 801 Calling Area*** ***This Will Affect how you Dial Your Local Calls***

**Salt Lake City, May 28, 2008** — The Utah Public Service Commission has ordered the new 385 area code to be added to the geographic area currently served by the 801 area code. This change will affect the way callers dial local calls. Current customers, however, will retain their existing numbers and area code.

With the addition of the 385 area code, callers will be required to dial 10-digits (3-digit area code + 7-digit phone number) when making local calls. Long-distance calls will continue to require 1+10-digit dialing. Operator assisted calls will continue to require 0+10-digit dialing.

**From June 1, 2008 to March 1, 2009**, callers are encouraged to use the new 10-digit dialing procedure whenever placing local calls from the 801 area code. During this nine-month grace period, local calls will still complete if 7-digits are dialed. Beginning **March 1, 2009**, however, all local calls must be made with the new 10-digit dialing procedure. If 10-digits are not dialed, calls will not complete, and a recording will instruct callers to hang up and dial again. Also beginning in **March, 2009**, new telephone numbers may be assigned with the new 385 area code.

In addition to changing the way local calls are dialed, all services including automatic dialing equipment or other types of equipment that are programmed with a 7-digit number will need to be reprogrammed to use the new 10-digit dialing procedure. Some examples are life safety systems, fax machines, Internet dial-up numbers, alarm and security systems, security gates, speed dialers, call forward settings, voicemail services, and similar functions.

While some changes are being introduced, the following will not change as a result of the addition of the new 385 area code:

- Currently assigned telephone numbers in the 801 area code will not change.
- The price of a call, local and long-distance calling areas, and other rates and services will not change.
- Local calls currently dialed with 7 digits will remain local calls even though 10-digit dialing is required.
- Callers will continue to dial only three digits to reach 911 and 411.
- Where currently available, 211, 311, 511, 611, 711 and 811 can continue to be dialed using only three digits.

For additional questions, customers should contact their local service provider or visit the Utah PSC Website at: [www.publicutilities.utah.gov/area-code-overlay.html](http://www.publicutilities.utah.gov/area-code-overlay.html)